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#### In This Issue...

Your Company's Website	
in Lights	1

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*Enhanced Wireless 9-1-1 (E911), Part II......* p. 1

Concluding out discussion of E911 Phase I by discussing the optional capabilities of Reconnect and Three–way Calling.

#### *CDMA Standards Progress: TIA/EIA-95-B*.....p. 3

CDMA standards consultant Phil Brown provides a summary of the new capabilities and enhancements in TIA/EIA-95 Revision B.

*TIA TR-45.6, Cellular Digital Packet Data (CDPD) Standards.....*p. 4

ATIS T1P1 & TIA TR-46 Committees, PCS-1900 ('GSM') Standards Project Status Report .....p. 6

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Next issue: July 2, 1998

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## Enhanced Wireless 9–1–1

Vol. 7, No. 6 June, 1998

In Part I of this article we described the FCC requirements for E911, the surprisingly controversial "Basic" requirements, and the mandatory Phase I requirements. In this issue we complete the discussion of Phase I, with the nonmandatory requirements: Reconnect and Three-Way 9–1–1 Calls.

#### **Phase | Options**

(E911), Part II

The three FCC requirements for E911 Phase I (Callback, Cell/Sector Identification and E9–1–1 Call Routing) were described in the May 1998 issue of *Cellular Networking Perspectives*. Along with these mandatory requirements, Joint TIA/ATIS standard J–STD–034 also defines modifications to support Reconnect and 3-way 9–1–1 calls (see Figure 1). These capabilities are not FCC requirements, but were added at the request of the emergency services community (NENA *et al*).

#### Reconnect

Reconnect can be viewed as an automatic, wireless-initiated callback, for use when a mobile disconnects due to a radio anomaly (e.g. loss of coverage due to shadowing or signal attenuation due to buildings). If this occurs, the wireless system may re-page the mobile to attempt to reconnect it to the E911 call which is still connected to the emergency services call taker.

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This capability only extends across inter-system boundaries for the case of inter-system handoff. This requires a minor modification to the TIA/EIA-41 intersystem handoff protocol to ensure that the current Serving MSC knows which calls are emergency calls, and therefore that reconnect applies. If a mobile drops off in a cellsite in one system, re-paging will only occur in that same system. Therefore, if the mobile rescans and determines that a control channel in a different system is the strongest available, an attempt to reconnect will fail.

Steps 8 and 9 of Figure 1 sketch the process of Reconnect following an inter-system handoff.

#### 3-way 9-1-1 Calls

It is easy to establish a 9-1-1 call as a 3way call, by simply dialing 9-1-1 while in a call and pressing SEND (on some systems SEND may have to be pressed twice). This may well be done accidentally instead of on purpose (e.g. by neglecting to END a call before dialing 9-1-1). This capability only applies to subscribers to the 3-way calling feature.

Normally, to establish a 3-way call using the TIA/EIA–664 (formerly IS–53) prescribed method, the mobile user dials digits (e.g. 9-1-1) + SEND to connect to the destination party and put the previous party on hold. A second 'flash' (i.e. pressing SEND without dialing digits) connects all three parties together for three-way conversation.

So far, so good. But the next flash causes a problem. Normally, this flash would disconnect the add-on party. In the case of a 9–1–1 call, this would disconnect the call taker. Consequently J–STD–034 modifies 3-way call processing to ignore this, and any subsequent, flashes. The call will remain in the 3-way conversation state until a party disconnects.

As with Reconnect, the major impact of this feature is to internal MSC call processing. However, 3-way 9-1-1 calling does have a small impact on inter-system handoff – if an intersystem handoff had occurred prior to the 9-1-1 threeway call being completed.

The changes are based on the way TIA/EIA-41 handles a Flash from a mobile following an inter-system handoff. It is not the current serving MSC that processes the flash, it is the Anchor MSC (see the January 1993 issue for more details). This design requires the use of the TIA/EIA-41 FlashRequest message to inform the Anchor MSC that a flash has occurred, and to carry any digits that were dialed (e.g. 9–1–1). Consequences of this design for E911 are that the Anchor MSC is unaware of the specific cellsite or sector that the call was made from and the Serving MSC is unaware that an emergency call has been made. The first problem is rectified by including the digits that identify the cellsite or sector from which the call was made (known as ESRD: Emergency Services Routing Digits) in every FlashRequest INVOKE message from Serving MSC to Anchor. The digits have to be included in every message because (according to the second problem) the Serving MSC does not know that an Emergency call is being made (as the emergency call digits are not always 9-1-1).

The second problem is rectified by identifying the call as an emergency call in the response (the FlashRequest RE-TURN RESULT from the Anchor MSC back to the Serving MSC) in a new parameter known as SHH (Special Handling). In the case of a 9–1–1 call the special handling that is identified is to make the call eligible for Reconnect.

#### To be continued...

In the July 1998 issue we will discuss standards to support Phase II of the E911 mandate (more accurate location information).



#### CDMA Standards Progress: TIA/EIA-95-B

The third generation of the CDMA digital air interface standard (cdmaOne) is being balloted by TIA standards subcommittee TR-45.5. The ballot document is known as SP-3693 and will be published by the TIA as ANSI standard TIA/EIA-95-B. It has already gone through an initial round of balloting. No negative ballots were received, but there were numerous comments which TR-45.5 has been working hard to resolve since March 1998. Ballot resolution will be complete by July 1998, at which time the document may be published as is, or reballoted.

TIA/EIA–95–B will combine three distinct elements:

- 1. The merged text of TIA/EIA/IS–95 Rev. A (cellular, 9.6kbps channels) with TIA TSB-74 (cellular, 14.4kbps channels) and joint TIA/ATIS J–STD–008 standard (1800 MHz PCS). This will provide a single standard for CDMA in both the cellular and PCS bands, offering both 9.6kbps and 14.4kbps voice coder and data operation,
- 2. New features, and enhancements to existing features (see Table 1),
- 3. Technical improvements, especialy those designed to improve service, increase capacity or reduce overhead.(see Table 2).

#### About the Author...

This CDMA standards update was provided by Phil Brown, principal consultant for CISR Inc., providing CDMA and related standards expertise to the wireless industry. Phil has over eleven years of experience in cellular telephony, much with GTE Wireless, in various positions of technical responsibility. He is currently chair of TIA standards subcommittee TR-45.5 Working Group I (User Needs and Services) He can be reached at +1-770-414-9680, or by e-mail at phil.brown@cisr.com.

## Table 1: New & Enhanced Features in TIA/EIA-95–B

Feature	Description
CNIP & CNAP	Enhancements to calling number presentation, and ability to display calling name.
Enhanced Roaming Indication	Air interface support to permit network control over phone's roaming indicators, allowing 11 different system types to be displayed from "Premium" partners down to simply "Available".
High Speed Data	64 kbps data transmission in both directions.
Network Directed System Selection	Allows a mobile to be redirected to a more preferred system when roaming.
PACA	Priority Access & Channel Assignment for emergency workers and 9-1-1 callers. The phone will display its position in the queue when waiting for a channel.
Mobile Location	Base station can instruct MS to briefly transmit at a higher power to make it more 'visible'. This technique may meet the FCC E911 Phase II mandate (125 meters).
Wireless Local Loop	Air interface signaling to emulate Parametric Alerting (different ringing styles), Line Control (off-hook, on-hook etc.) and Meter Pulses (for payphone billing).

## Table 2: Technical Improvements in TIA/EIA-95-B

Area of	Improvement	Description
Call Set	up	Handoff during call setup will reduce the number of call setup failures.
CDMA-1	to-analog handoff	The MS will now search for available analog frequencies instead of executing the handoff blindly.
DTMF s	signaling	More accurate emulation of user keystroke timing.
Interfree	quency hard handoff	Enhancements to reduce dropped calls when an MS is handed off to a different CDMA frequency.
IMSI		Support for IMSI (ITU-T E.212) as a separate identifier from MIN, to enhance international roaming.
MDN		Support for Mobile Directory Number as a separate identifier from MIN, to support Local Number Portability. Used for display only.
Power of	control step size	0.25 dB output power steps (versus 1 dB previously) to reduce channel interference and improve capacity.
Redirec	tion	Redirection to any CDMA channel in any frequency band.
Soft har	ndoff algorithm	Dynamic threshold algorithm should improve performance and reduce signaling between the MS and BS/MSC.
TMSI		Temporary Mobile Station Identity (for identity confidentiality and signaling optimization).

# TIA TR-45.6 Cellular Digital Packet Data (CDPD) Standards



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## **Published TR-45.6 Standards**

Standard	Description	Published
IS-732 Rev. 0	Standard and System Specification Overview	02/98
IS-732-300	Communications Architecture	02/98
IS-732-301	Subprofile Concepts	02/98
IS-732-310	Application Subprofiles	02/98
IS-732-311	Lower Layer Subprofiles	02/98
IS-732-312	Subnetwork Subprofiles	02/98
IS-732-400	Overview of Airlink	02/98
IS-732-401	Airlink Physical Layer	02/98
IS-732-402	Medium Access Control	02/98
IS-732-403	Mobile Data Link Protocol	02/98
IS-732-404	Subnetwork Dependent Convergence Protocol	02/98
IS-732-405	Radio Resource Management	02/98
IS-732-406	Airlink Security	02/98
IS-732-408	Minimum Performance Standards for CDPD Mobile Base Stations	02/98
IS-732-409	Minimum Performance Standards for CDPD Mobile End Systems	02/98
IS-732-500	Mobility Management	02/98
IS-732-501	Mobile Network Location Protocol	02/98
IS-732-507	Mobile Network Registration Protocol	02/98
IS-732-600	Network Support Services	02/98
IS-732-620	Message Handling Service	02/98
IS-732-630	Accounting Service and Protocol	02/98
IS-732-700	Network Management	02/98
IS-732-731	MD-IS and MDBS Management Ensemble	02/98
IS-732-732	Inter-Domain Management Ensemble	02/98
IS-732-733	Accounting Management Ensemble	02/98
IS-732-734	Generic Equipment Management Ensemble	02/98
IS-732-750	Management Information Library	02/98
IS-732-751	Managed Objects Conformance Statements	02/98
IS-732-800	Overview of Supplementary Protocol Information	02/98
IS-732-820	State Transition Table for CDPD MAC Procedures	02/98
IS-732-821	MAC PICS Proforma	02/98
IS-732-830	State Transition Tables for Mobile Data Link Protocol	02/98
IS-732-831	MDLP PICS Proforma	02/98
IS-732-841	SNDCP PICS Proforma	02/98
IS-732-870	State Transition Table for Mobile Network Registration Protocol	02/98
IS-732-880	State Transition Table for Mobile Network Location Protocol	02/98
IS-732-881	MNLP PICS Proforma	02/98
IS-732-900	CDPD -Protocol Testing Overview	02/98
IS-732-920	MAC Abstract Test Suite	02/98
IS-732-930	MDLP Abstract Test Suite	02/98
IS-732-1023	Accounting Summary and Settlement	02/98
IS-732-1024	Circuit-Switched - Cellular Digital Packet Data	02/98
IS-732-1025	CS CDPD Modem Bank Management Protocol (MBMP)	02/98
IS-732-1026	CS CDPD Accounting Service and Protocol	02/98

## TIA TR-45.6 Cellular Digital Packet Data (CDPD) Standards, cont'd

## Published TR-45.6 TSBs

Standard	Description	Published
TSB-87	Overview of Implementor Guidelines	02/98
TSB-87-1010	Intermediate System	02/98
TSB-87-1012	Network Support Services	02/98
TSB-87-1013	Directory Services	02/98
TSB-87-1014	Application-Entity Look-up Directory Profile	02/98
TSB-87-1015	Subscriber Directory Profile	02/98
TSB-87-1018	Authentication Services	02/98
TSB-87-1020	Domain Name System	02/98
TSB-87-1021	Service Provider Interoperability Test Plan Overview	02/98
TSB-87-1022	Parameter Configuration Guidelines	02/98
TSB-87-2010	Mobile End System	02/98
TSB-87-2011	Mobile Data Base Station	02/98
TSB-87-2012	Mobile Data Intermediate System (MDIS)	02/98
TSB-87-2013	External Interfaces	02/98
TSB-87-2015	Subscriber Identity Module Functional Characteristics	02/98
TSB-87-2016	Multicast Perspectives	02/98
TSB-87-2018	M-ES EID Assignment	02/98
TSB-87-3010	Unique Identifiers Name and Number Plan	02/98
TSB-87-3011	Administration of Unique Identifiers Name and Numbering Plan	02/98
TSB-87-3012	IP and CLNP Routing Architecture and Addressing Plan	02/98

## **Developing TR-45.6 Standards**

Standard	PN/SP	Description
IS-732-A	PN-4170	Standard and System Specification Overview
IS-732-311-A	PN-4166	Lower Layer Subprofiles
IS-732-312-A	PN-4167	Subnetwork Subprofiles, including option for IP communication between
IS-732-500-A	PN-4168	Mobility Management, allowing an intermediate MD-IS in the Location Update Service (LUS)
IS-732-501-A	PN-4169	Mobile Network Location Protocol, allowing an intermediate MD-IS in the Location Update Service (LUS)

Note: 1. IS- TIA Interim Standard, PN- TIA Project Number, TSB- TIA Telecommunications Systems Bulletin.

Thanks to Mark Munson (GTE Mobile Communications, and chair of TR-45.6) for supplying information for this report.

# ATIS T1P1 & TIA TR-46 Committees PCS-1900 ('GSM') Standards

Project Status Report

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#### **Published Standards**

Standard	Description	Status
IS-104-A	PCS Service Descriptions	Published
IS-129	Interworking/interoperability between DCS1900 and IS-41 MAPs	07/96
IS-651-0	SS7/GSM "A" Interface (RS/PCSC)	07/95
IS-651-A	SS7 "A" Interface (RS/PCSC) for GSM systems	<b>02/98</b>
IS-653-0	ISDN "A" Interface (RS/PCSC). Includes SS7 as a transport option.	10/96
J-STD-007 J-STD-015	PCS Air Interface Specification W-CDMA Air Interface Compatibility Standards for 1.85 to 1.99 GHz PCS Applications	in press in press
J-STD-023	PCN to PCN Intersystem Operations based on PCS1900 Standard (prev. IS-652)	ANSI pub.
J-STD-024	PCS, SS7 based A-interface Standard (previously IS-651)	ANSI pub.
J-STD-025 J-STD-034	Lawfully Authorized Electronic Surveillance (CALEA) Enhanced Emergency Services (E911) Phase I (callback, cell/sector identification)	12/97 12/97
T1.708.199x	PCS1900 Service Provider Number Portability	Published
<b>TSB-84</b>	PCS to PCS Interference Between Licensed Systems	10/97

#### **Standards in Ballot**

Standard	PN/SP	Description	Status
J-STD-007-A		Calling Name Presentation supplement to J-STD-007	2nd ballot

## Active T1P1/TR-46 Projects

PN	Description	Status
	Determining Location of a GSM Phone	development
	Adaption of GSM A-Interface to PCS-1900	CR to ETSI
	GSM support for 14.4kbps data	CR to ETSI
	PCS 1900 Number Portability Phase II (SMS and other services)	CR to ETSI

 Note: 1. CR - Change Request, ETSI - European Telecommunications Standards Institute, IS- Interim Standard, J-STD - Joint T1/TIA Standard, PN- Project Number, SP- ANSI Standards Proposal, T1. - Prefix for ATIS T1 ANSI standards, TIA - Telecommunications Industry Association, TSB Telecommunications Systems Bulletins.
Published ATIS and TIA standards can be obtained from Global Engineering Documents at

1-800-854-7179 (http://global.ihs.com).

Thanks to Terri Brooks (Nokia) for assistance compiling the information in this table.